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Ref. Models: 1403 Series 1800 Series

## **SERVICE TIP #R2**

## TROUBLESHOOTING ALL DITTING 220 VOLTS, 3 PHASE GRINDERS...1403 AND 1800 SERIES

Our motors do not burn out easily. Look for simple problems. Never assume that the motor is bad because the grinder is doing something unusual.

PROBLEM	CHECK FOR	POSSIBLE SOLUTION
NO OUTPUT	DIRECTION OF ROTATION:	REVERSE ANY TWO OF THE HOT
Coffee does not come out	Looking into the hopper, when	WIRES (DO NOT CHANGE THE YELLOW
	the grinder comes to a stop, it	OR YELLOW-GREEN GROUND WIRE) IN
	should be turning counter-	THE PLUG. This needs to be done when
	clockwise.	the grinder is first installed or plugged into a
		new outlet.
GRINDER CHANGES	ONE OF THE THREE	THE PROBLEM IS ONE OF:
DIRECTION OF	PHASES IS NOT	> BAD SWITCH (KFA1403 version)
ROTATION EVERY TIME	DELIVERING POWER TO	> BAD WIRE IN THE PLUG OR OUTLET
IT IS TURNED ON	THE MOTOR	(any model)
		> BAD CONTACTOR (KFR/KR model)
GRINDER STOPS	ONE OF THE THREE	THE PROBLEM IS ONE OF:
UNDER LOAD	PHASES IS NOT	> BAD SWITCH (KFA1403 version)
Runs okay without beans	DELIVERING POWER TO	> BAD WIRE IN THE PLUG OR OUTLET
but stops when beans are	THE MOTOR	(any model)
added		> BAD CONTACTOR (KFR/KR model)
GRINDER STAYS ON	BAD CONTACTOR	KFR OR KR1403
		Replace contactor
BREAKER KEEPS	SHORT CIRCUIT	LOOK FOR BURNED OUT WIRE
TRIPPING OFF		SHORTING TO THE GRINDER HOUSING
		EITHER AT THE BASE OF THE MACHINE
		OR IN THE SWITCH AREA, OR LOOK
		FOR A CRIMPED WIRE AT THE BASE.
GRINDING TOO	WORN OUT GRINDING	REPLACE THE GRINDING DISCS, and/or
SLOWLY and/or	<b>DISCS</b> , or worn out/broken	REPLACE THE LOWER ROTATING
OVERHEATING	fins on the lower rotating plate	PLATE.

Visit our website at **www.ditting.com** for this and other service tips.