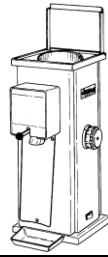




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**Ref. Models:**  
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1203 Series  
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## SERVICE TIP #R6

### FREQUENT CLOGGING

#### FOR A GRINDER THAT KEEPS CLOGGING UP:

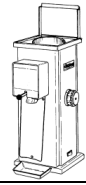
**When the grinder clogs up, stop the grinder and unplug it. DO NOT CLEAN ANYTHING.**

Inspect the inside of the discharge tube (spout).

- If the spout is full of coffee, you were grinding more coffee than the bag or filter could hold or the coffee was not packing to the bottom of your bag, and the ground coffee backed up into the spout and caused the grinder to choke and clog up.
- If the spout is clean (some loose coffee particles are okay):
  - Remove the hopper and place aside.
  - With a large screwdriver, remove the screws holding the stationary disc. Remove the plate and place aside.
- 1. Visually inspect the grinds in the grinding chamber and note where the coffee is accumulated. If the coffee grounds are stuck against the wall of the grinding chamber, one of two things is happening - the rubber transition tube between the grinding chamber and the metal discharge tube is:
  - a) deformed and/or has become smaller due to heat and time and is now restricting the flow of coffee particles out of the grinder; or
  - b) out of alignment with the opening on the back side of the spout, and the coffee is restricted and backing up

This rubber tube must be perfectly round at both ends without pinches, cracks or tears. REPLACE THE RUBBER TRANSITION TUBE (part 40197), and MAKE SURE IT LINES UP WITH BOTH THE HOLE ON THE BACKSIDE OF THE DISCHARGE TUBE AND THE EXIT HOLE FROM THE GRINDING CHAMBER.

- 2. Inspect the wings along the outer edge of the rotating disc to check for any wear or broken/damaged areas.
    - These wings help push the ground coffee out of the grinding chamber through the hole in the transition tube. If they are broken or worn down, the ground coffee will not be able to exit the chamber fast enough, and the grinder will back up.
    - If you can place three standard size business cards between the tip of any of the wings and the outer wall of the grinding chamber (measure each in case of damage), and if they are not snug, the rotating plate is worn.
- REPLACE THE ROTATING PLATE



3. If the ground coffee particles are accumulated between the center of the grinding chamber and the inner edge of the grinding disc but not outside the grinding disc, then your grinding discs are too dull and are not able to grind the coffee, causing the grinder to back up and jam.

REPLACE THE GRINDING DISCS

**PLEASE NOTE:** If the wings on the rotating plate are worn and you change the grinding discs, the jamming problem will likely worsen. The sharp grinding discs will cut the beans faster, but the grounds will not be able to get out of the grinding chamber fast enough.

If your discs are not worn beyond repair, they may be able to be resharpened. Buy a new set, then send your old set to our office for evaluation and/or exchange for a resharpened set. (Prices vary by model)

If in doubt, always feel free to call our technical support team for free assistance.

Visit [www.ditting.com](http://www.ditting.com) for this and other service tips.