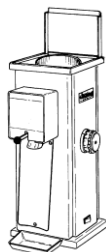




U.S. Distribution Center  
 8801-B Smiths Creek Rd, Wales, MI 48027  
 Tel 810-367-7125 Toll-Free 800-835-5992  
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*Serving the Whole-Bean  
 Coffee Market Since 1968*  
[www.ditting.com](http://www.ditting.com)

**Ref. Models:**  
 KE640  
 KE640 Vario  
 KED640

### SERVICE TIP #E1

## TROUBLESHOOTING DITTING KE640 ESPRESSO GRINDERS

**DO NOT TAKE THE GRINDER APART BEFORE READING THE FOLLOWING:**

PROBLEM	CHECK FOR	POSSIBLE SOLUTION
<b>NO OUTPUT</b> The grinder is spinning, but coffee does not come out	<ul style="list-style-type: none"> <li>• THE SPOUT IS CLOGGED</li> <li>• GRINDING IS SET TOO FINE</li> </ul>	Set grinding fineness to coarse and trigger the grind cycle. The grinder will grind itself free. Afterwards, return the grind setting to the desired fineness.
<b>A FOREIGN OBJECT IS IN THE GRINDING CHAMBER</b>		Unplug the grinder. Clean the grinding mechanism per manual instructions, and remove the foreign object.
<b>THE GRINDER DOES NOT TURN ON / THE DISPLAY IS NOT LIT</b>	<ul style="list-style-type: none"> <li>• MAKE SURE THE GRINDER IS PLUGGED IN</li> <li>• THE OVERLOAD PROTECTION HAS BEEN TRIPPED</li> <li>• THE WALL BREAKER HAS BEEN TRIPPED</li> </ul>	Plug the grinder in. <ul style="list-style-type: none"> <li>• Check if the grinder's circuit breaker has been tripped and press, if appropriate. If the circuit breaker continues to trip, contact your dealer.</li> <li>• Check the wall breaker and reset, if appropriate.</li> </ul>
<b>TIME INCREMENT SCROLLS ON ITS OWN</b>	WHEN ADJUSTING THE TIME INCREMENTS FOR SINGLE AND DOUBLE SHOTS, THE NUMBERS CHANGE UP AND DOWN ON THEIR OWN ONCE YOU TAKE YOUR FINGER AWAY FROM THE DIAL	Potentiometers and/or electronic board need to be replaced.
<b>THE GRINDER DOES NOT GRIND, THE DISPLAY IS LIT, SINGLE-CUP IS PRESELECTED</b>	THE GRINDING TIME IS SET TO ZERO	Reset the grinding time.
<b>GRINDING TOO SLOWLY and/or OVERHEATING</b>	WORN OUT GRINDING DISCS	Replace the grinding discs.

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